

## **Café Associate**

**Nadège Patisserie is boutique bakery and retailer that combines the art of French pastry with fresh, modern panache.**

We are looking for positive and enthusiastic **Café Associates** who are knowledgeable and passionate about customer service to join our growing team!

**LOCATION(S): Downtown and North York** (within City of Toronto)

**AVAILABILITY:** Must have an open availability. Must be able to work opening and closing shifts. Hours of operation vary by location. For more information about our organization, please visit our website: <https://www.nadege-patisserie.com/>

### **Responsibilities:**

- Following operational procedures and policies for customer service, table service, cash handling and coffee service
- Ensuring the customer comes first; responding to customer needs
- Adhering to all recipe and presentation standards for patisserie food and beverage
- Following health, safety, and sanitation guidelines
- Maintaining a calm exterior during periods of high volume or unusual events to maintain a comfortable shop environment
- Maintaining a clean and organized workspace so that associates can locate resources and product as needed
- Maintaining regular and consistent attendance and punctuality
- Contributing to a positive team environment

### **Preferred Qualifications and/or Experiences:**

- Food Handlers Certification is an asset
- First Aid and CPR C is an asset
- Experience in a similar customer service/retail role is an asset.
- Ability to stand for 8-10 hour shifts, lift 20 lbs when required and perform regular, repeated movements such as lifting trays, working the register, and making beverages.
- Must be energetic with a passion for food and a positive attitude.
- Able to read, write, speak and understand the English language.
- Must be able to follow oral and written instructions.
- Punctual and dependable attendance.

### **Benefits of Position:**

- Work in a pleasant team environment and gain knowledge and experience of fine French pastries and confectionery
- Free daily meal is provided for all team members scheduled for a shift with a lunch-break
- Great discount for all our products in our retail stores as well as catering

**Job Type:** Full-time and Part-Time

**Salary:** \$14.00 /hour